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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al. Art Unit : 2666
Serial No. : 09/267,178 Examiner : Ronald B. Abelson
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

OFFICIAL

AMENDMENT IN REPLY TO ACTION OF AUGUST 12, 2003

Please amend the above-identified application as follows:

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

Date of Transmission

Feb. 9, 2004

Signature

Ronald B. Abelson

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